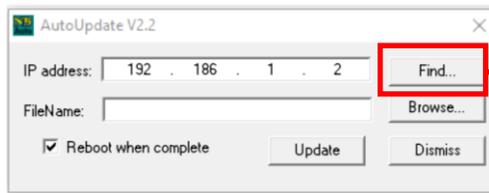


Redirecting a DC-Digital network clock to a different NTP server



These instructions pertain to DC-Digital network clocks manufactured before March 1, 2020

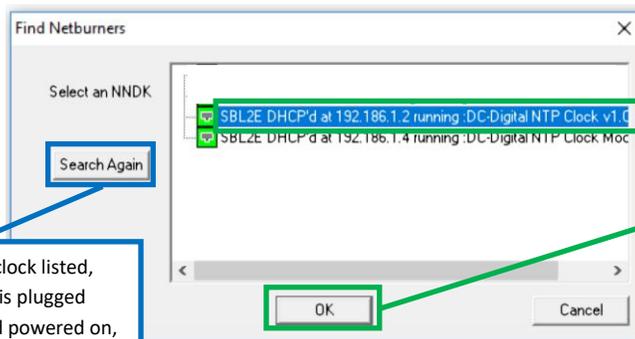
1. IP address of the server? Contact DC-Digital (937-746-9750). We will need the IP address of the server in which you want to query for the time correction.
2. [customer name] APP.s19 We will email you this file in which to update the clock with.
3. Download the *autoupdate* application from the DC-Digital website: It can be found on the same page where you found this document – or located here: <https://dc-digital.com/wordpress/2016/07/ntp-auto-update-exe-file/>
4. Load the *autoupdate* application: on a computer that can see the DC-Digital clocks on your network. Run the application.



Once *autoupdate* is running, select **Find**.

This will list all the DC-Digital network devices present on your network.

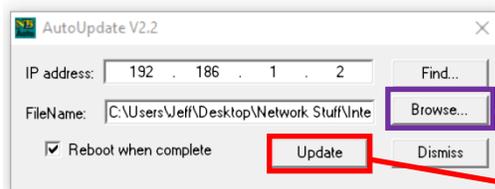
5. Select the device you wish to update.



If you do not see the clock listed, make sure the device is plugged into your network and powered on, then select **Search Again**

Highlight the clock you want to update and select **OK**

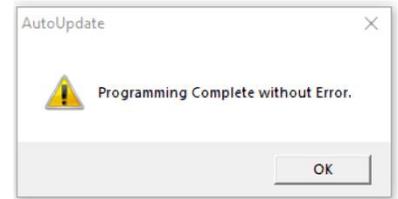
6. Load the file in which to update. This will always be an APP.s19 file.



Use **Browse** to navigate to where the APP.s19 file DC-Digital has emailed to you is located – and select that file.

Once the file is selected – click on **Update** to perform the software update.

7. The “Programming Complete without Error” message should pop up.



8. Correct time in less than a minute. The DC-Digital device should now query the IP that you provided, and the clock should update with the correct time in less than a minute. If the device fails to update with the correct time, cycle the power to the clock.

If you have any questions or concerns with this or any DC-Digital product, please feel free to contact us!

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